

Language Lizard www.LanguageLizard.com

SHIPPING TO CANADA - 3 Options

We offer several options for Canada customers who are interested in building their bilingual book collection. Please review the options below to determine which is best for you. Some offer extra services and others offer cheaper shipping.

Option 1: \$US Funds

The only option for schools or libraries who want to order by **purchase order**. However, they must pay in \$US funds and cover inbound duties.

Option 2: CAD (Canadian Dollars)

Best option for customers who want to pay in Canadian Dollars (**CAD**), who want to **prepay duties**, or who want many payment options (except purchase order). Delivery time is longer.

Option 3: Limited selection / low shipping fee

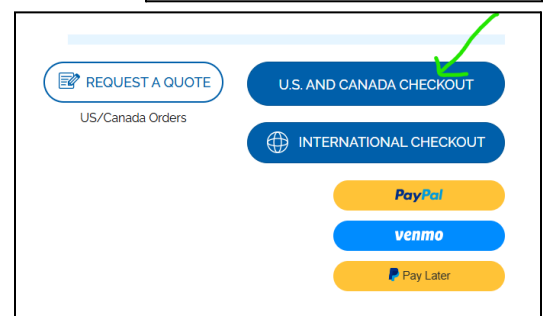
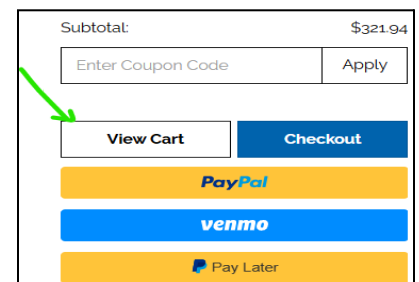
Best option for customers who only want a few books and have flexibility in their selection. They will likely save shipping but will not be able to purchase our full collection or our value sets.

Please read below for more information on each option.

OPTION 1: Order via “US/Canada” checkout on Language Lizard website

Process:

1. Add items to your Language Lizard shopping cart
2. Click on your cart and choose “view cart”. Then select the top blue “US AND CANADA CHECKOUT” button and go through the regular checkout process.
3. Orders will ship from our warehouse in Illinois and a tracking number will be posted on your account when the order ships.



<p>Benefits of Option 1:</p> <ul style="list-style-type: none"> • Schools and libraries may send a purchase order using this option (\$US payment required). • You may request a quote or create your own quote with this option (\$US only). The quote can be attached to a purchase order. • Your order ships directly from our warehouse in Illinois, so it generally arrives in 7-10 days. • You may purchase all books and book sets on our website. • You may pay via credit card or Paypal as well. • Returns are possible using our regular return policy. (You must pay return shipping.) 	<p>Restrictions for Option 1:</p> <ul style="list-style-type: none"> • You must be able to pay in \$US. • You are responsible for paying any additional charges that are levied once a shipment reaches your country, such as import duties, customs, clearance and brokerage charges, taxes, and any additional tariffs imposed upon delivery.
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Other notes for Option 1:

- Orders ship via UPS and charges will be calculated when placing the order.
- UPS is required to collect the Canadian tariff and any brokerage charges upon delivery.*

This fee is a result of Canadian customs regulations and it is the responsibility of the receiving party in Canada to pay any such fees. **The Language Lizard outbound shipping/handling charge applied to your order covers our cost to ship the product to you. This charge is unrelated to the tariff/brokerage charges discussed above. A \$30 fee will be levied if a shipment is refused or returned by UPS due to failure to pay the required Canadian taxes/duties or incorrect address.*

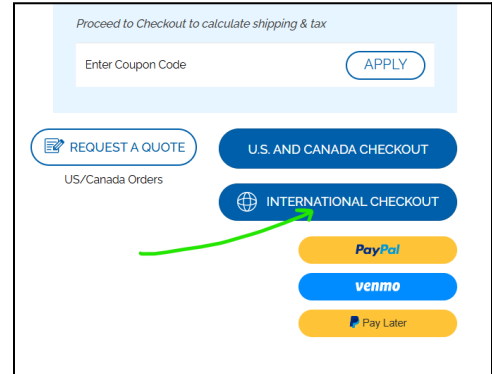
- We do not currently offer expedited shipping to Canada.
- No backorders. If an item is out of stock, you will be notified and given an option to make a substitution.

OPTION 2: Order via third party international shipper, GlobalShopex, on Language Lizard website

Process:

1. Add items to your Language Lizard shopping cart
2. Click on your cart and choose "View Cart"
3. Then you will see the option to choose the blue "INTERNATIONAL CHECKOUT" button.

Note: Once you click the "International Checkout" button, please wait a few seconds for the international checkout page to show up on your screen.



4. The international checkout page will allow you to **see the cost for shipping and duties and taxes upfront**. You may choose to prepay duties and taxes when you check out so there are not additional funds collected upon delivery. You may pay with International credit cards, PayPal, Money Gram, Bank wire transfers, Alipay or other local payment options.
5. GlobalShopex will process your payment and guarantee delivery. Once your order is completed, all inquiries should be directed to GlobalShopex at customercare@globalshopex.com or 786-391-4868.

SHIPPING	
Country of Destination	Pre-Paid Duties and Taxes
CANADA	Yes
City or Region	Shipping Method
Ontario	Standard

CANADA Information

Important Notification*...Transit times are subject to product availability. GlobalShopex is not responsible for any delays due to backordered items, customized products, pre-orders or other special requests. Please note that shipping times do not include processing/production time for items
Standard Shipping arrives to your address in approximately 10 to 15 business days from being received in our warehouse.
Priority Shipping arrives to your address in approximately 3 to 7 business days from being received in our warehouse.

ORDER SUMMARY	
Shipping To:	
SubTotal (CAD)	478.68
Shipping & Handling (CAD)	53.77
Duties, Taxes & Others (CAD)	95.08
Grand Total (CAD)	627.53
Promo Code Applied (CAD)	(- 0.00)
	<input type="text"/>
	APPLY
Total (CAD)	627.53

PURCHASED ITEMS

6 Book Set: Older Language Learner (Bilingual Book) - French/English
Qty: 1

<p>Benefits of Option 2:</p> <ul style="list-style-type: none"> • You may choose to pay in Canadian dollars. • You may choose to prepay duties. • You may purchase all of the books and book sets on our website. 	<p>Restrictions for Option 2:</p> <ul style="list-style-type: none"> • You may not order via purchase order for later payment by check. • Language Lizard is not able to create a quote for you. However, you can create your own quote by following the order process and printing out your order (with all costs) prior to checking out. Someone on your team will need to place the order and make payment. • Longer time to deliver. In this case, the order is going through the GlobalShopex warehouse and being checked prior to delivery to Canada, so we do not recommend this option if you are on a tight timeframe. • No returns.**
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** If there is a product defect on an item shipped to Canada, we will request a digital image of the defect and, upon receipt, issue a refund for the price of the product rather than sending a replacement. All products that ship via Global Shopex are inspected at their warehouse prior to shipment overseas and professionally packaged for international shipment. All shipments are trackable and insured. Should your package arrive in damaged condition, or should you have any questions about your shipment, please contact Global Shopex at customer-care@GlobalShopex.com or at the numbers listed below.

OPTION 3 - Purchasing our books in Canada!

This method allows you to save money in shipping for some of our titles by purchasing from a Canadian distributor or bookstore. [The Language Lizard Premium Collection](#) books are now available via many bookstores and educational distributors in Canada. To see a complete list of the titles (and ISBNs) in this collection, [click here](#). Simply let your local bookstore or distributor know the title, language, and the publisher (Language Lizard) and they should be able to obtain the Language Lizard Premium books for you.

Here are some Canadian websites where you can purchase our Premium Collection books: [Queen Books](#) (based in Toronto), [Indigo](#) (Canada-wide)

<p>Benefits of Option 3:</p> <ul style="list-style-type: none"> • Save on shipping costs. 	<p>Restrictions for Option 3:</p> <ul style="list-style-type: none"> • Not all titles available. Click here for available titles.
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